

## **Cookie Booth Return Policy – VERY IMPORTANT – NEW UPDATES FOR 2019!**

Per GSUSA Food Safety Protocol for Girl Scout Cookies, cookie cupboards may accept returns of UNOPENED cases of cookies only – NO EXCEPTIONS! –within 48 hours of the booth sale.

Tips and FAQ's:

- You may still check out individual packages of cookies from cookie cupboards.
- You will not be allowed to exchange individual packages of cookies with cookie cupboards.
- You may exchange full, unopened cases of cookies with cookie cupboards.
- Use extra cookies that girls or the troop already has on hand at booth sales.
- Don't over-order the less popular varieties – such as Do-si-Dos, S'mores, Savannah Smiles, Toffee-tastics, and Trefoils.
- Contact your Cupboard Manager or Service Unit Product Manager for help placing your order.
- If you have leftover packages that you are not able to return, hold another booth sale, give them out to the girls in the troop to sell door to door, schedule a Cookie Caravan where the troop canvasses neighborhoods to sell cookies, or hold a text-a-thon at your next troop meeting where girls will text as many friends and family members as they can in one hour.